grouptalk
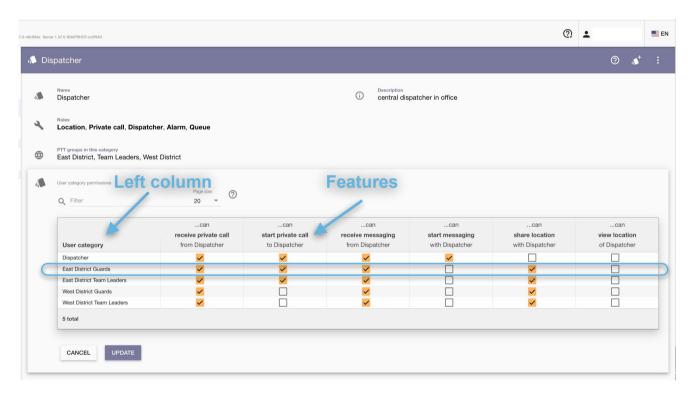
Business critical Push-to-talk and collaboration

Administration of User Categories

A *User Category* is a central concept in GroupTalk, that provides the same type of Users with a specific set of resources, such as PTT groups, private call, panic alarm, etc.

The administration of *User Categories* in GroupTalk web admin has been updated to facilitate configuring the growing number of GroupTalk features and services.

The picture below illustrates how the administration of a User Category can look like.

Read the User categories in the Left column in association with the Features listed horizontally. Activate the required GroupTalk features by selecting the corresponding checkbox.

Example: Users in the **East district Guards** User Category can;

- **receive private call** from Dispatcher
- **start private call** to Dispatcher
- **receive messaging** from Dispatcher
- **share location** with Dispatcher

Note that User Categories with the right to "Start messaging" can initiate and lock/unlock a conversation. User Categories with the right to **only** "Receive messaging", can reply, but not start or lock/unlock a conversation.

If more information is needed you may contact your GroupTalk representative or support@grouptalk.com.